

TRANS CERTIFICATION & INSPECTION SDN. BHD.



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Mahkota, 25200 Kuantan, Pahang

PUBLIC SUMMARY REPORT

MS 2530-3:2013

Malaysia Sustainable Palm Oil (MSPO)

**Part 3: General Principal for Oil Palm Plantations and
Organised Smallholders**

NAME OF CLIENT: N.Y. HIEW (HOLDINGS) SDN BHD

STANDARD: MS 2530-3:2013

ANNUAL SURVEILLANCE ASSESSMENT 3

DATE: 23,25 & 27 APRIL 2024

TABLE OF CONTENT

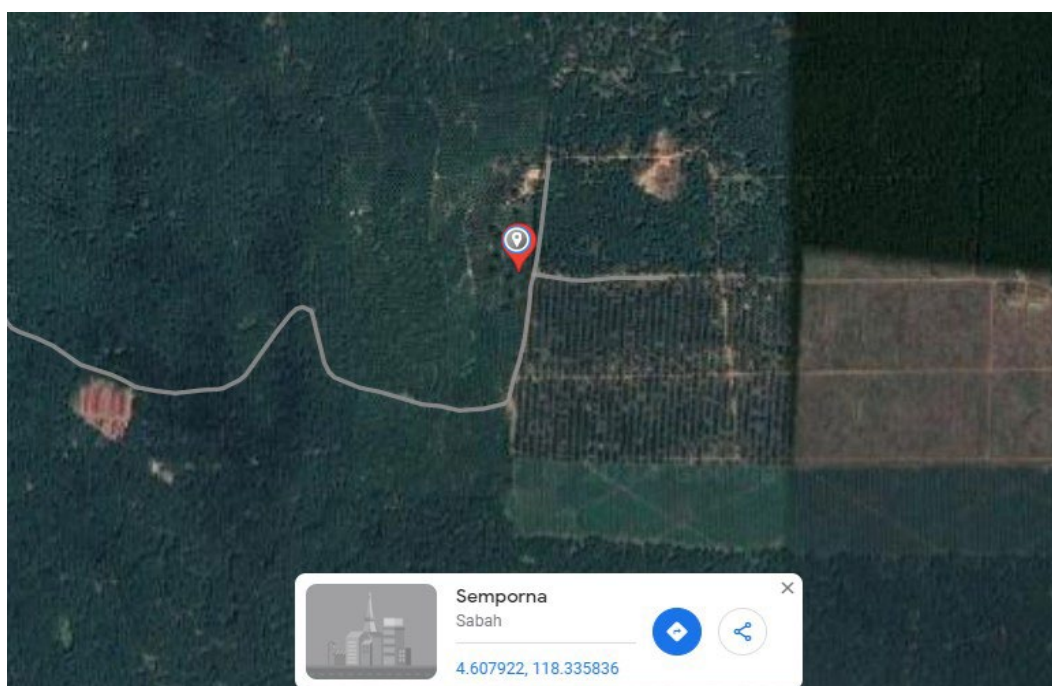
No.	Content	Page
1.	Detail of Certification Assessment	3
	-Type of Certification Assessment	3
	-Scope of MSPO Certification	3
	-MSPO Standards used for the Assessment	3
	-Map with geographical coordinate.	3
2.	Details of The Certified Entity	16
	-Name of Certified Entity	16
	-Main Address	16
	-Management and contact person's details	16
	-MPOB License	16
	-Estimated Tonnages of Annual FFB Production	16
	-Date of Certificate Issued and validity	17
	-Total Certified Area	17
3.	Assessment Process	18
	3.1 Certification Bodies	18
	3.2 Audit Plan	20
	3.3 Proposed Date of Next Surveillance Audit	26
	3.4 Audit 5 Year Audit Programme	26
4.	Summary of Audit Results	27
	4.1 Lead Auditor's Summary and Recommendation for Certification	27
	4.2 Claim - Verification and Use of Marks/Logo	28
	4.3 Summary of Non-Conformance and Current Status	28
	4.4 Issues raised during Stakeholder Consultation	29
	4.5 Previous Audit Verification	30
	4.6 Changes Since Previous Audit	31
5.	Official Signed-Off of The Assessment Findings	32
	5.1 Signing by the Lead Auditor	32
	5.2 Responses by Certified Entities	33
6.	Certified Body Acknowledgement of Certification Decision	34
	6.1 Signing by Certifier	34

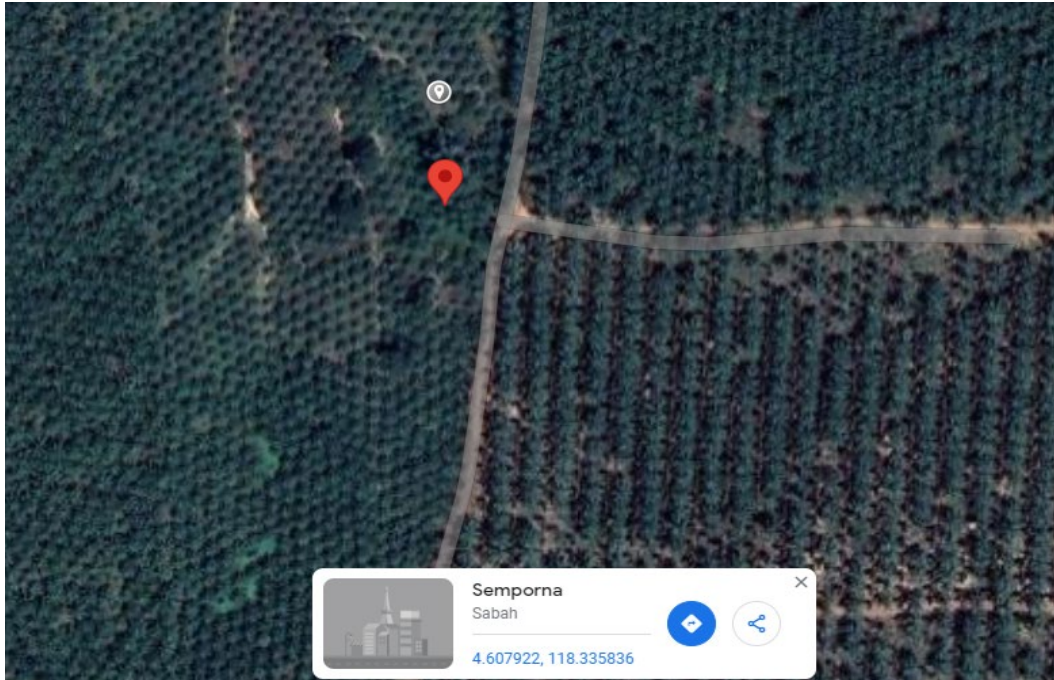
1. DETAIL OF CERTIFICATION ASSESSMENT

Type of Certification Assessment	Annual Surveillance 3 (ASA 3)
Audit Objectives	<ol style="list-style-type: none"> 1. Determination of the non-conformity of the client's management system, or parts of it, with audit criteria 2. Determination of the ability of the management system to ensure client meets applicable statutory, regulatory and contractual agreement 3. Determination of the effectiveness of the management system to ensure client can reasonably expect to achieve its specific objective 4. Identification of area for improvement of the management system, as if applicable
Scope of MSPO Certification	Oil Palm Plantations and Organised Smallholders
MSPO Criteria and Standards used for the Assessment	MS 2530-3:2013 – General Principles for Oil Palm Plantations and Organised Smallholders

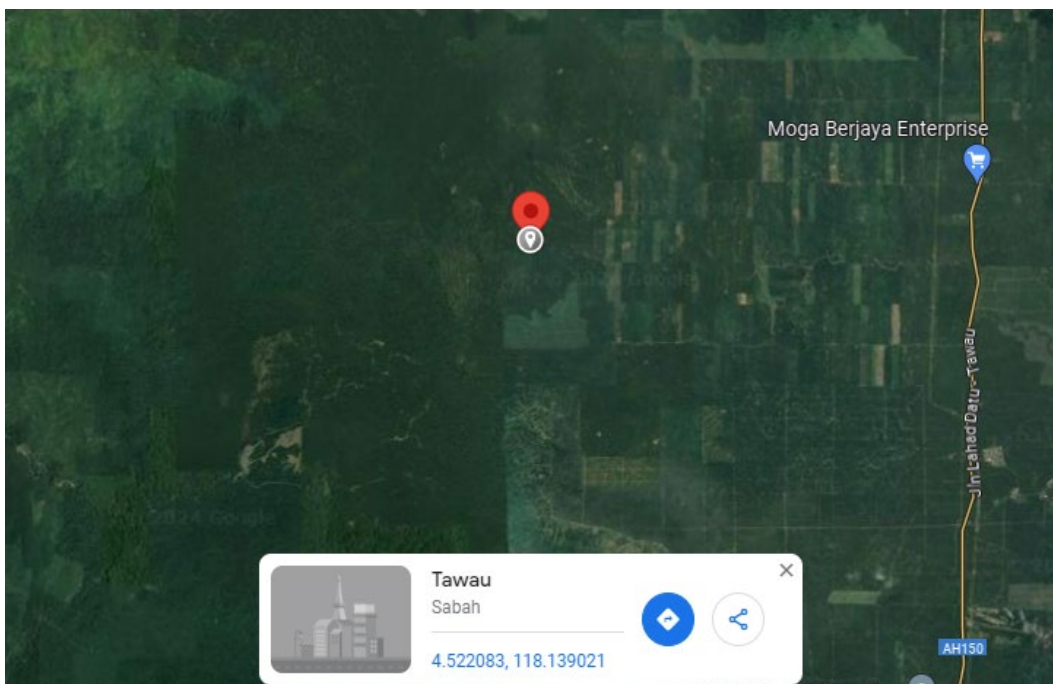
Map with geographical coordinate

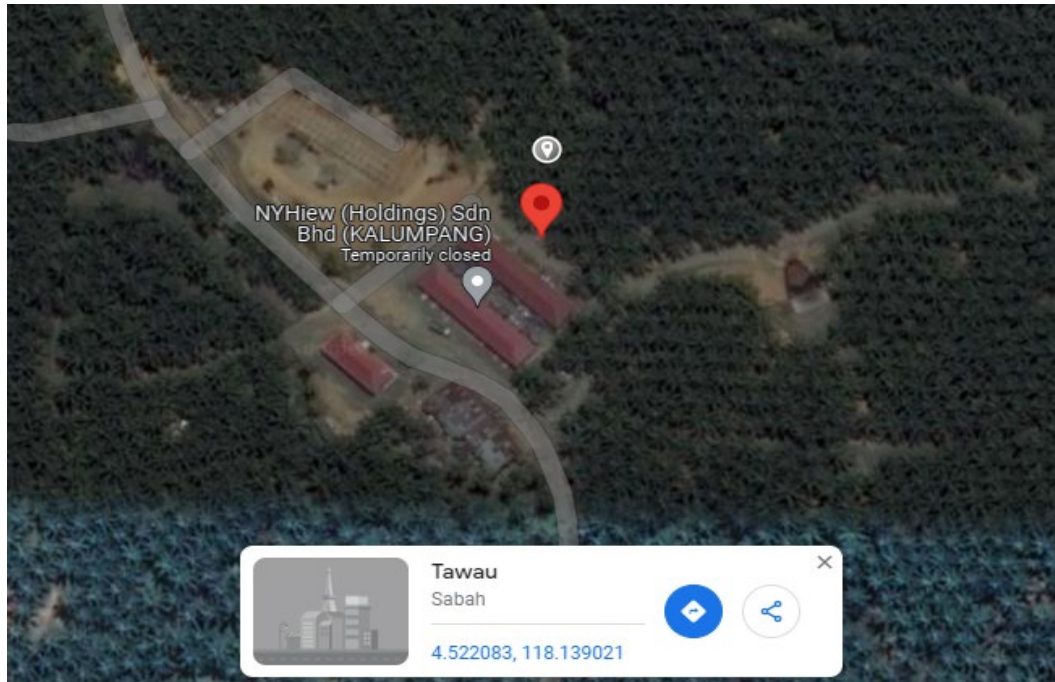
Pinangah Estate/Jujut Estate



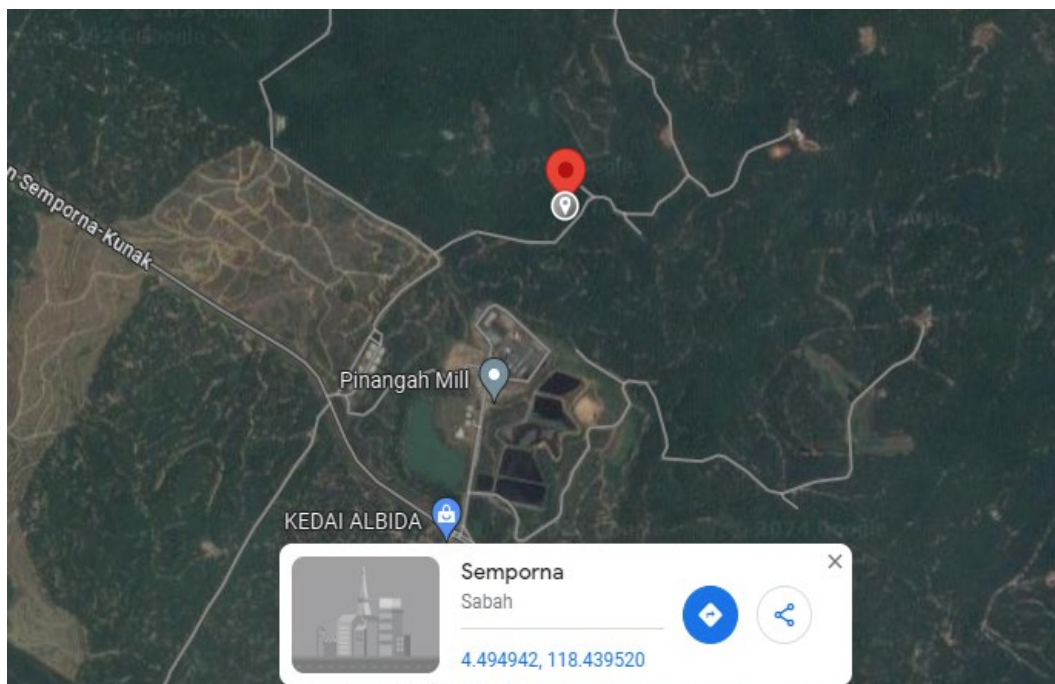


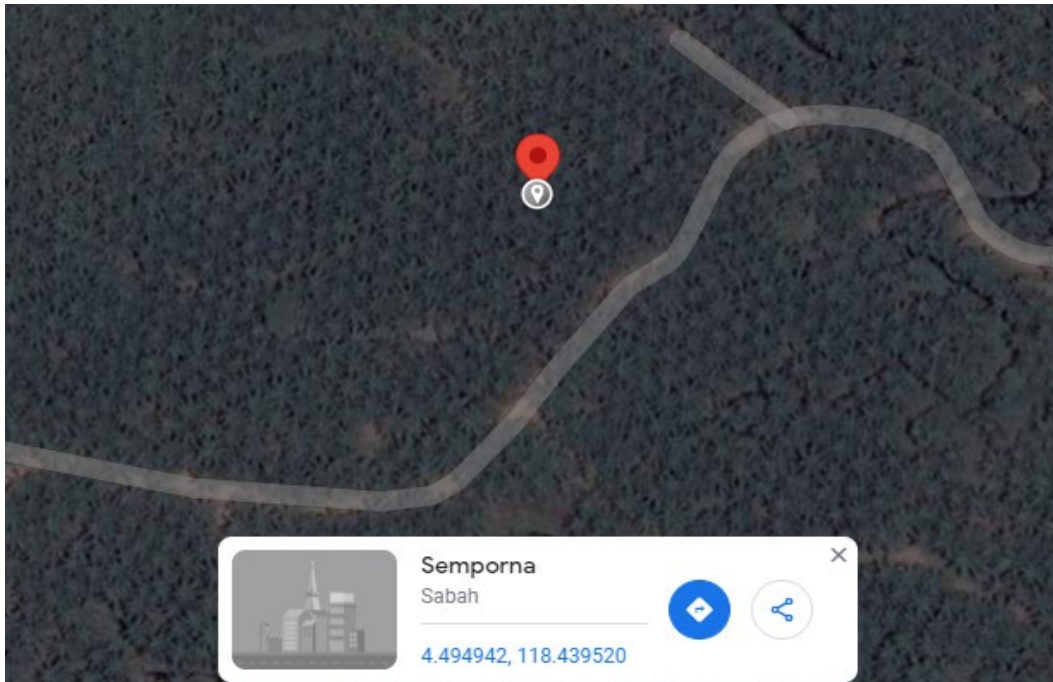
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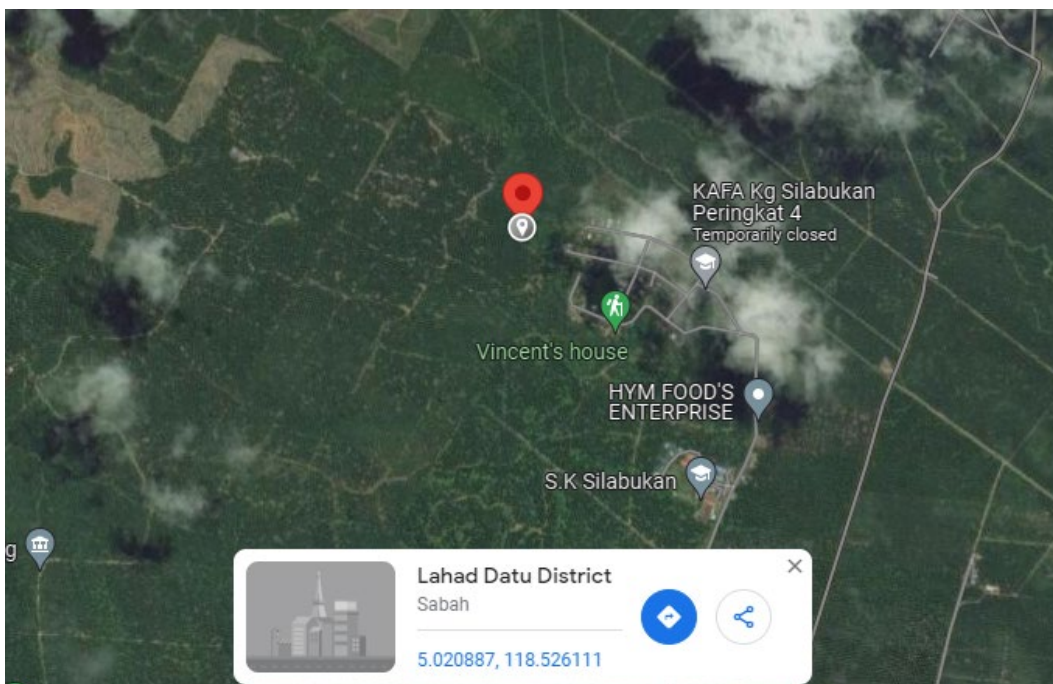


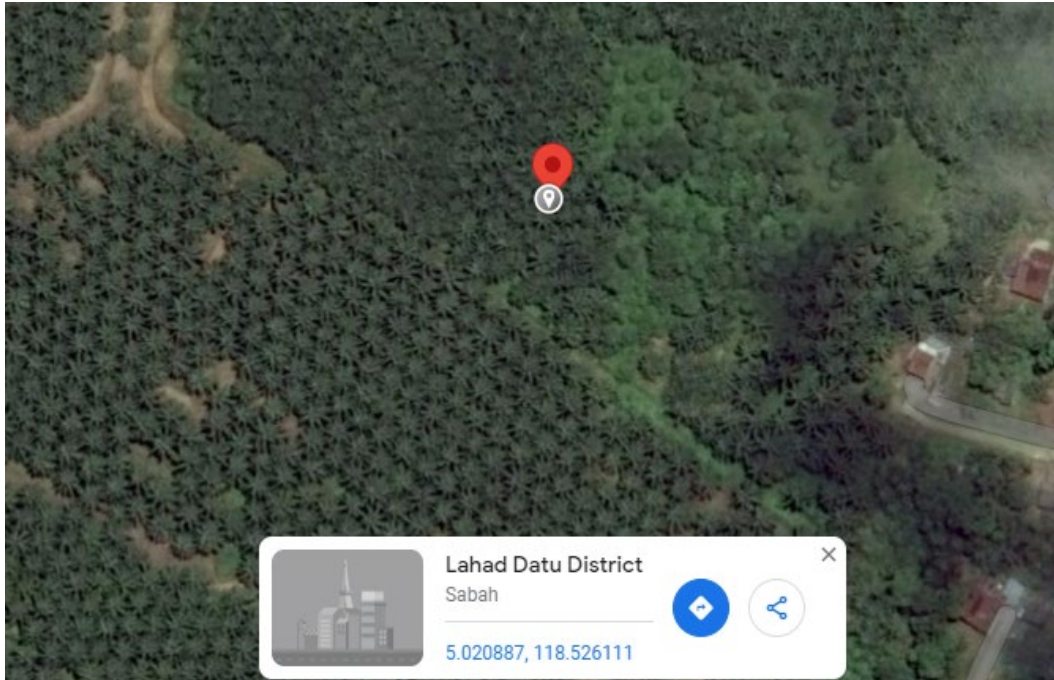
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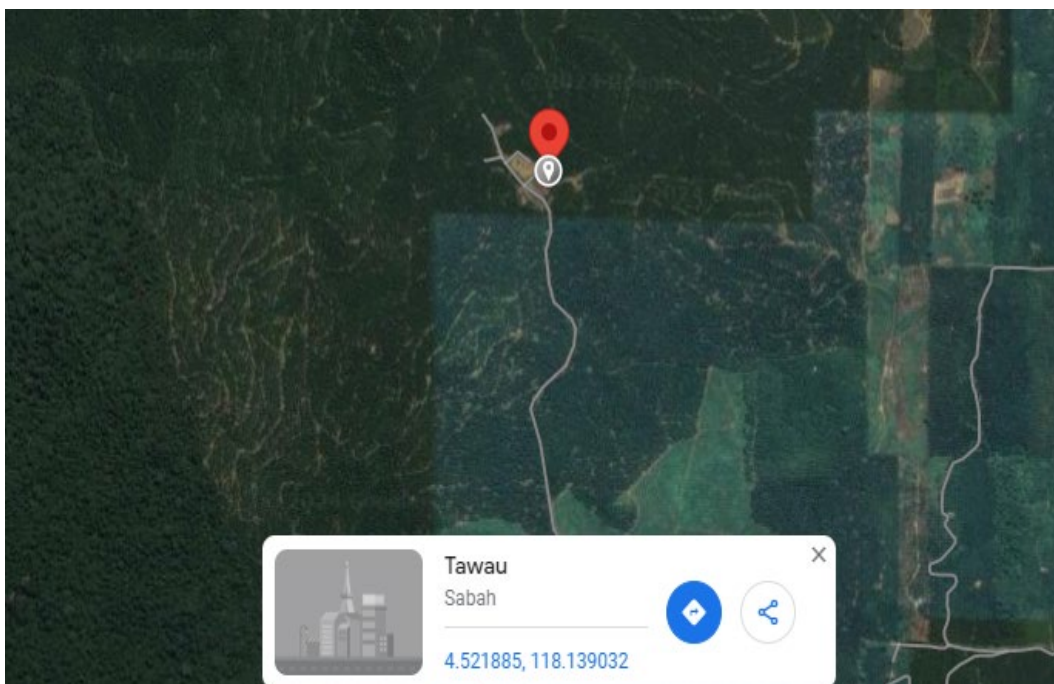


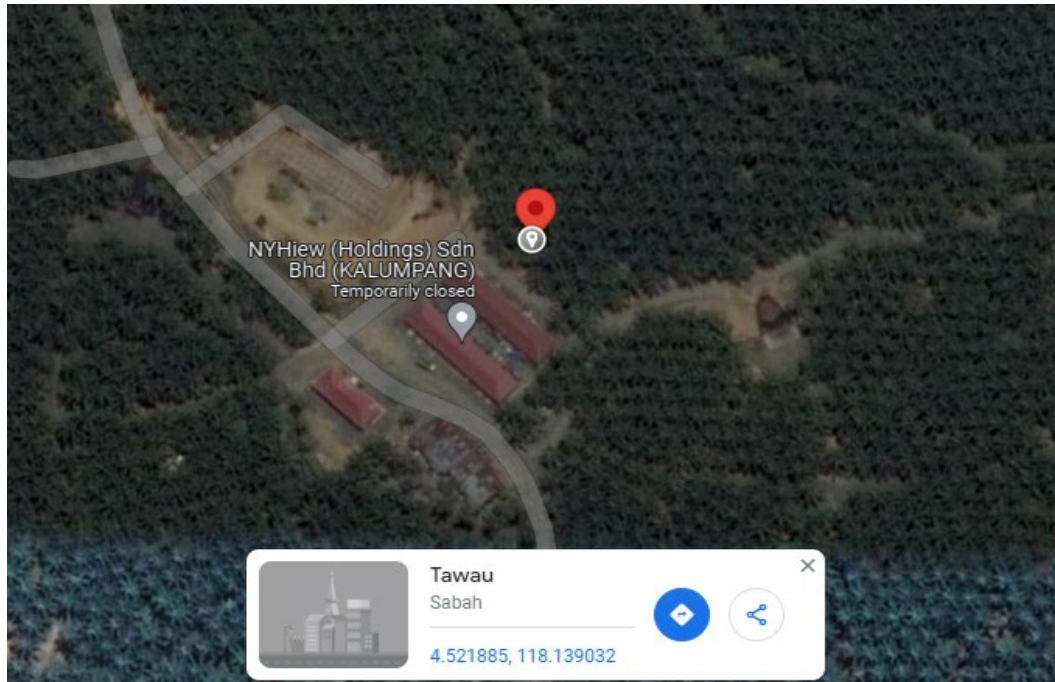
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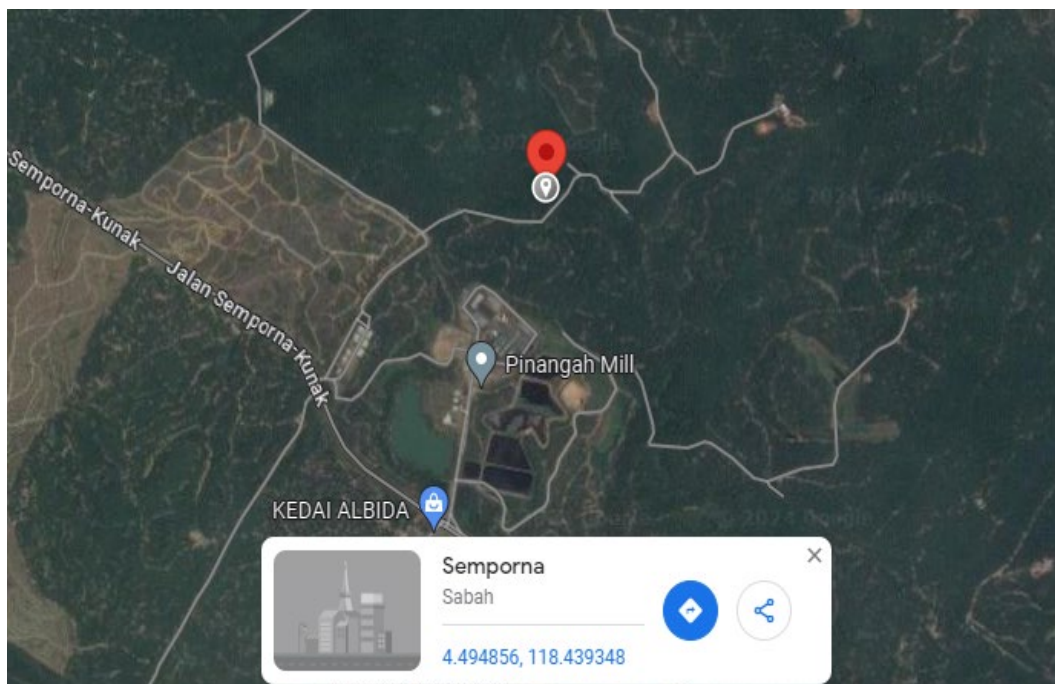


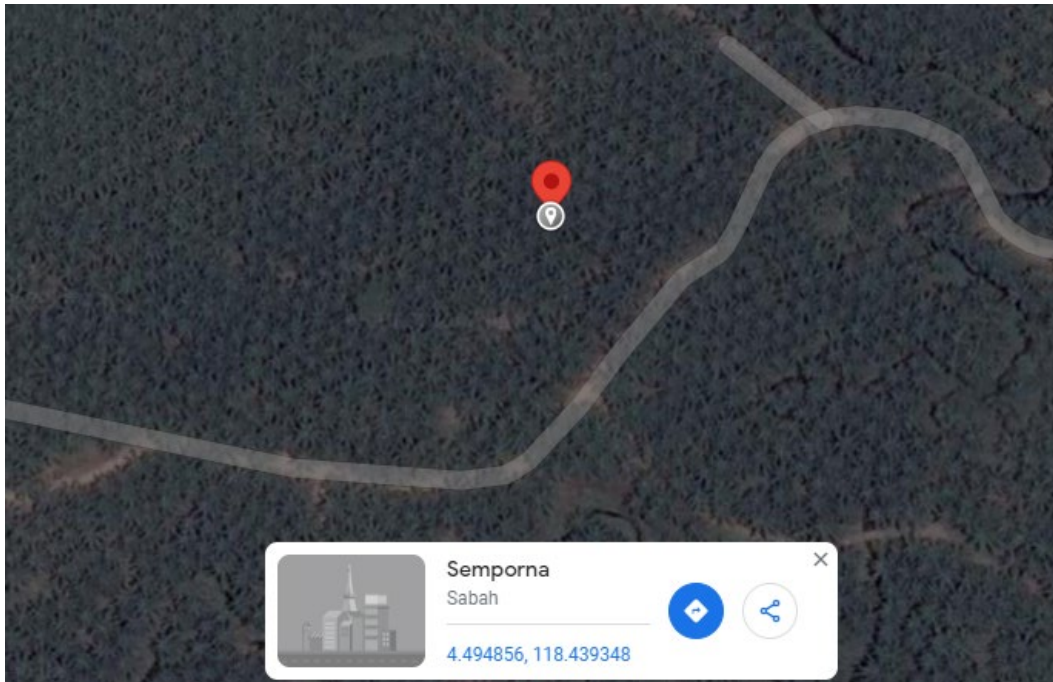
Magnum Estate



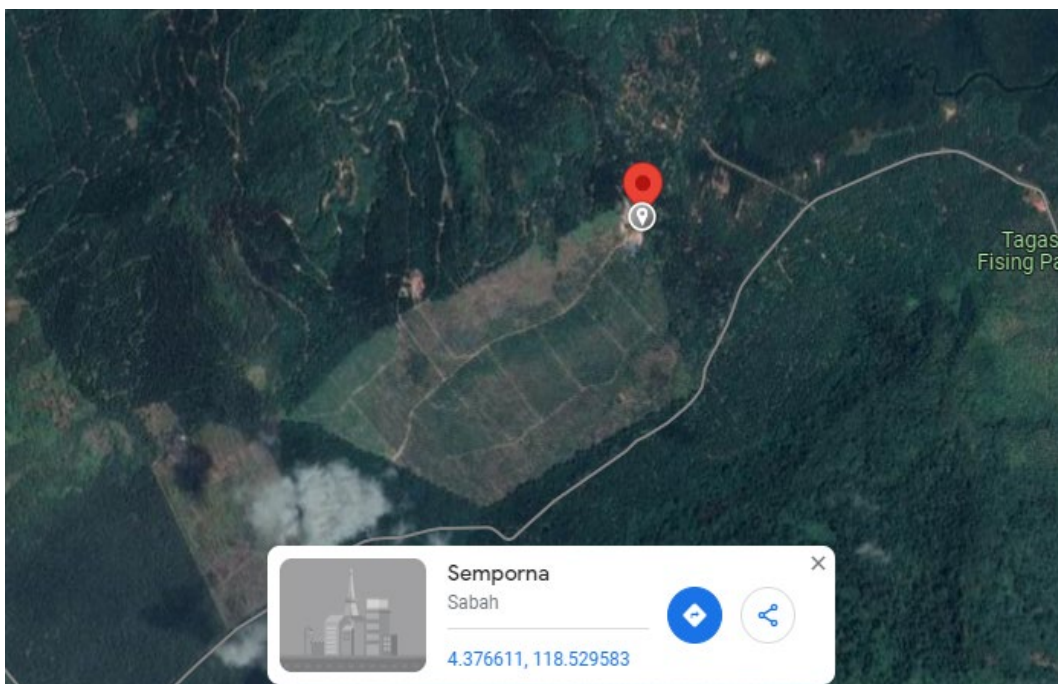


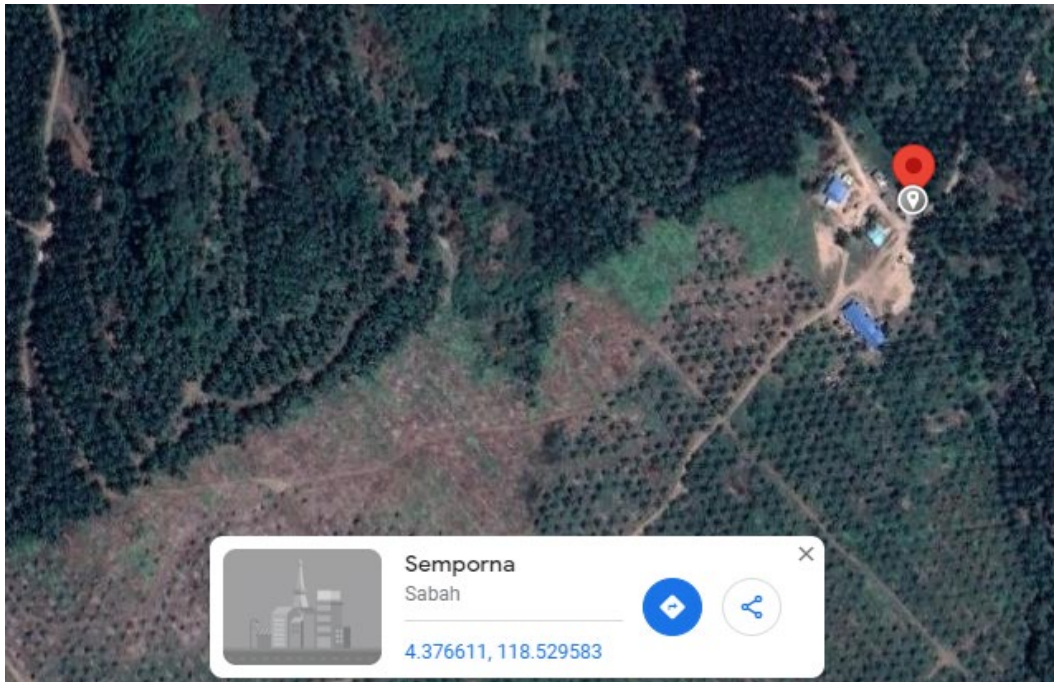
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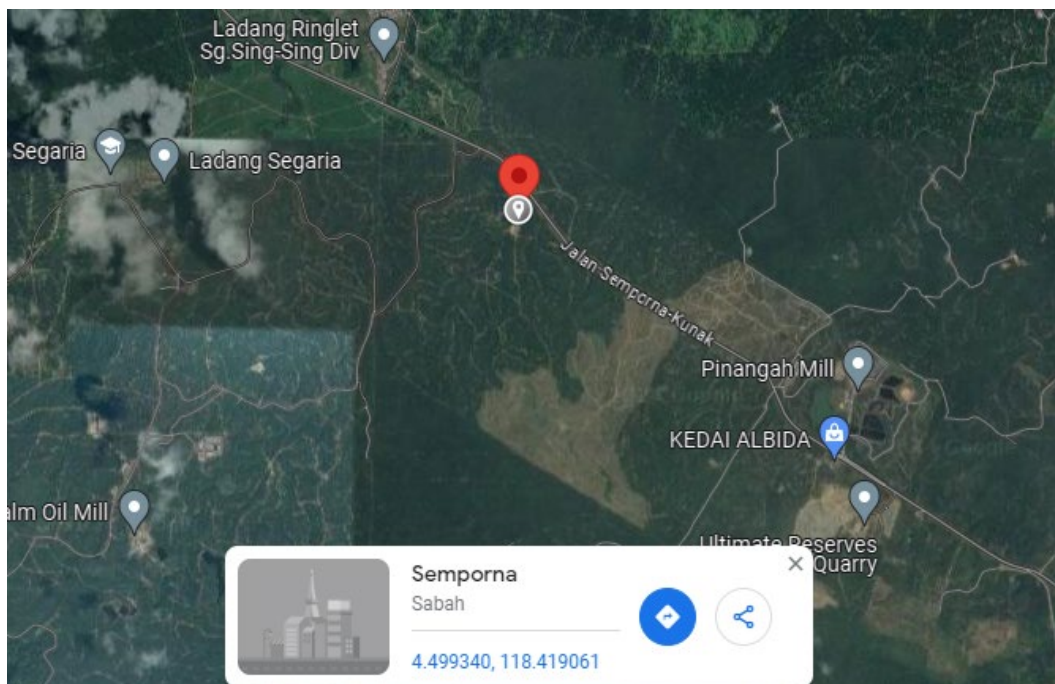


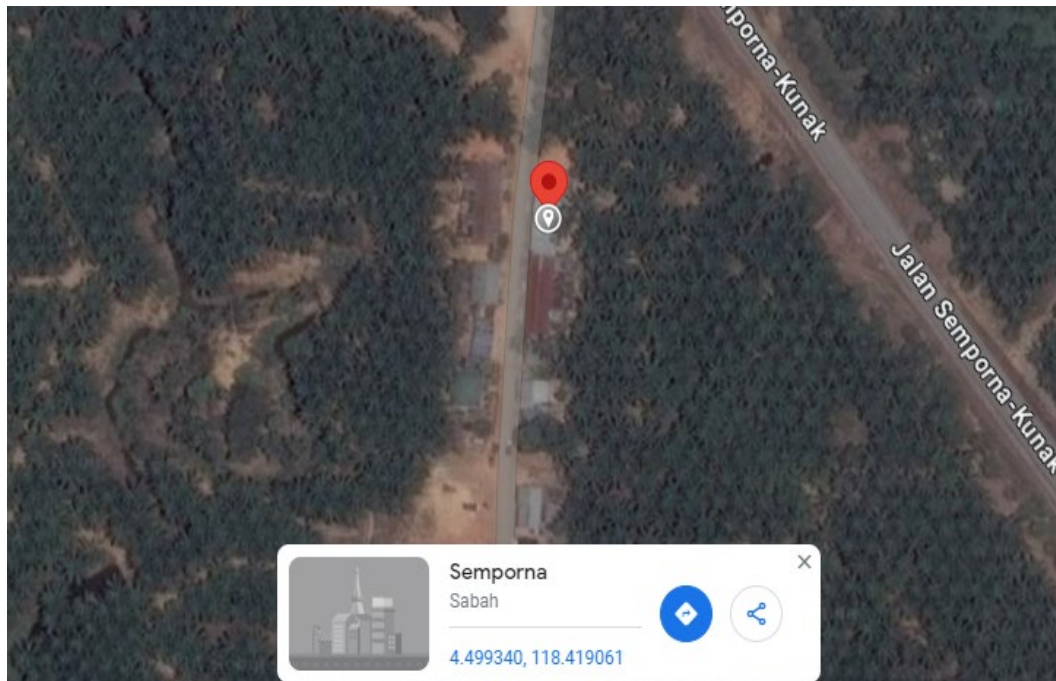
Nasip Kita Estate



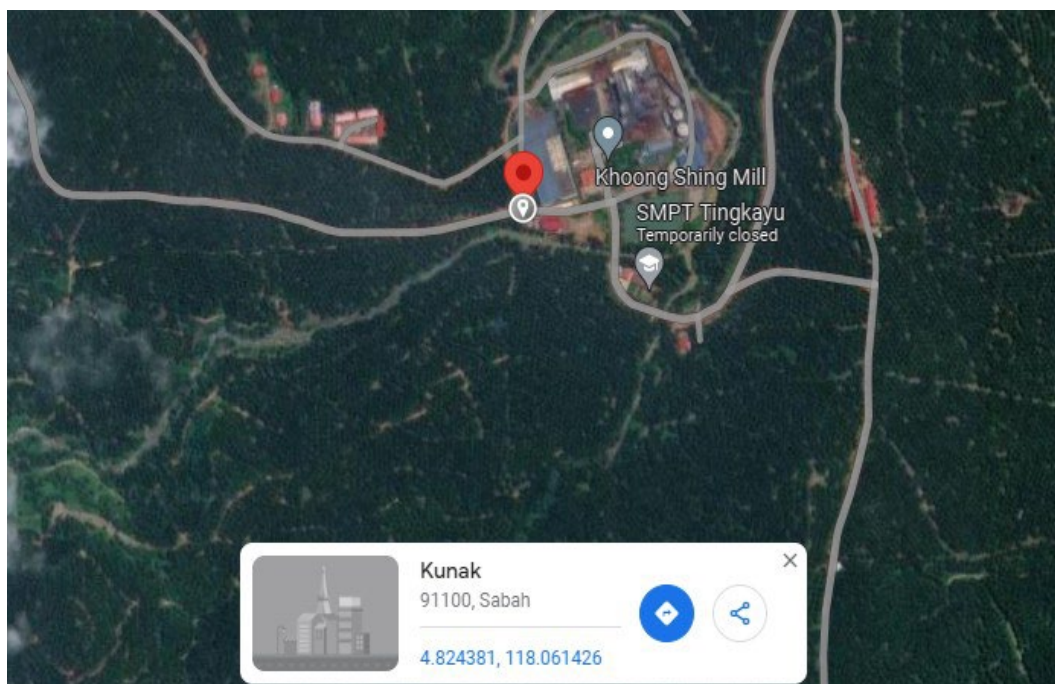


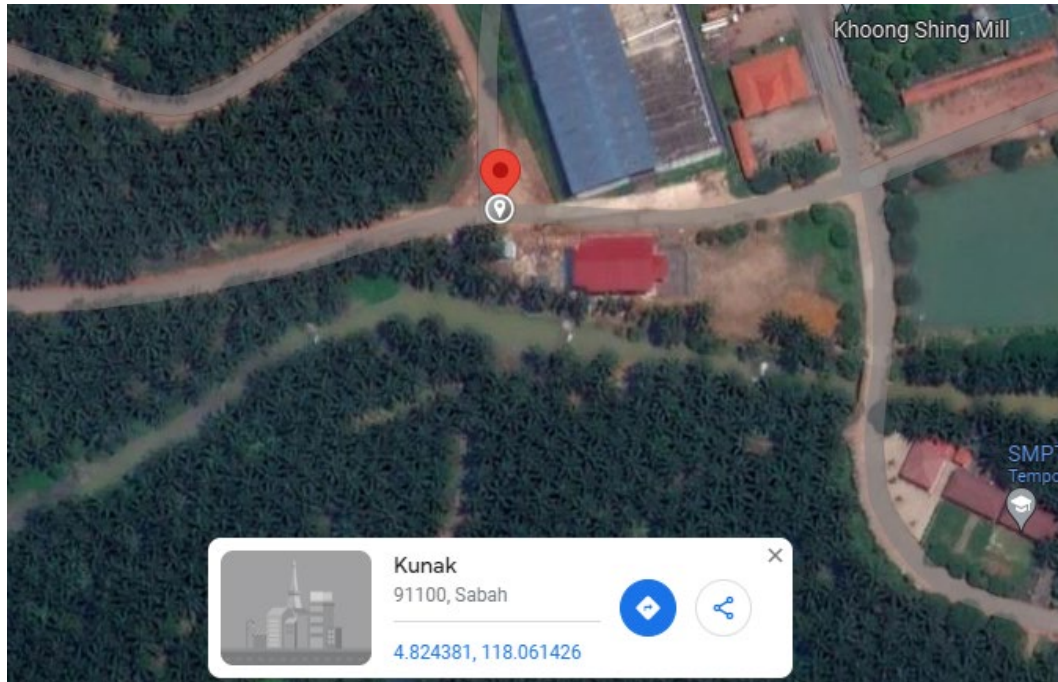
Sabahan Estate



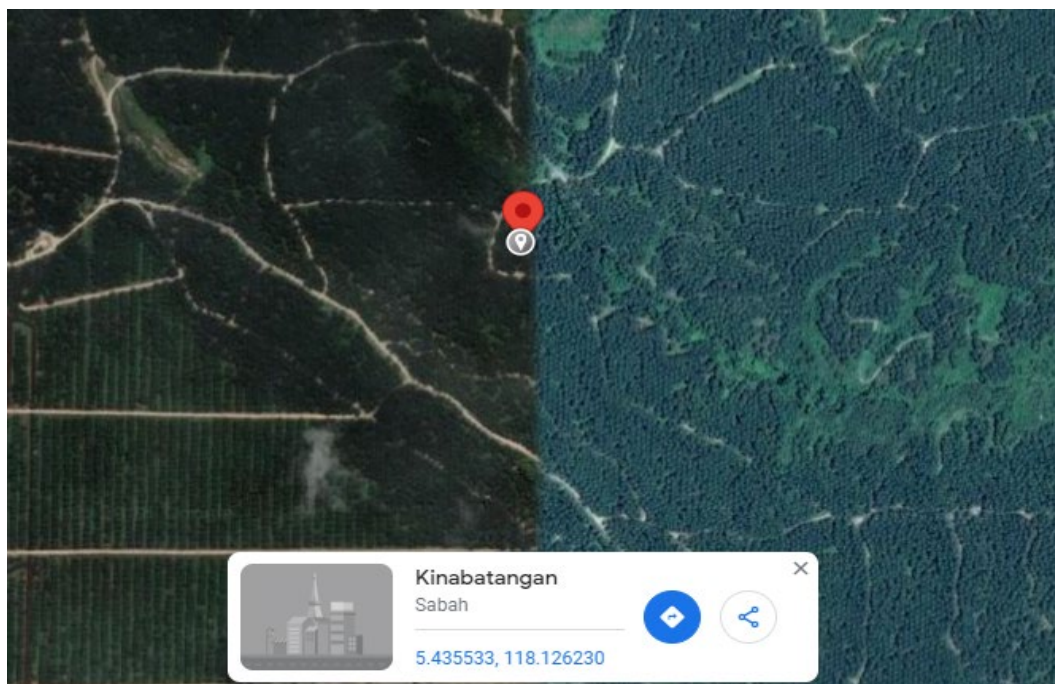


Sun Tai 1



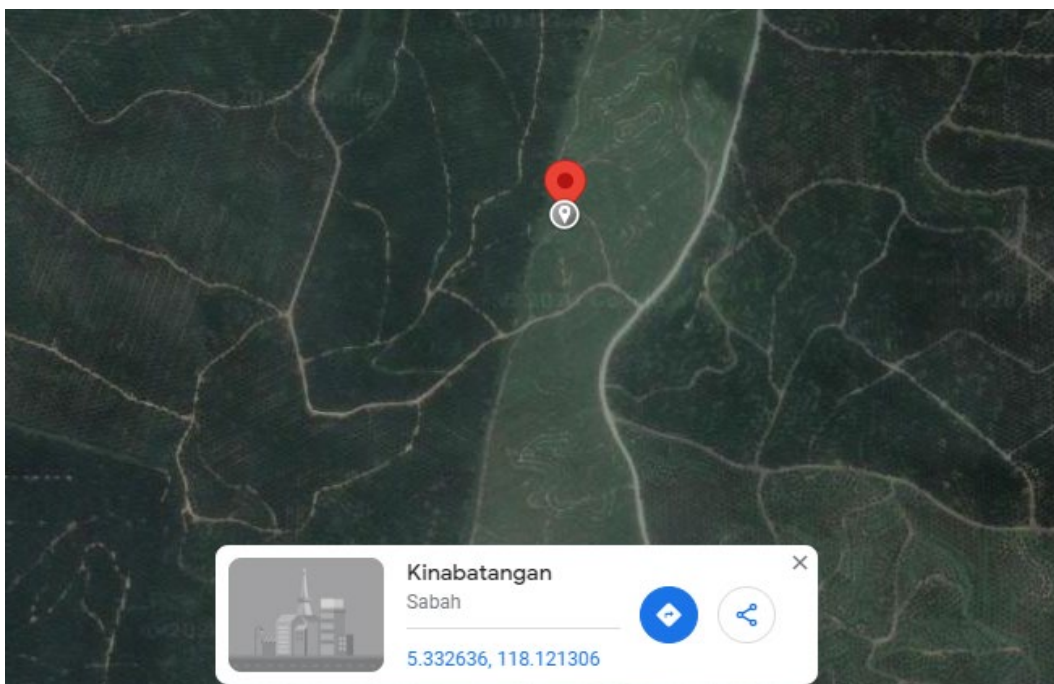


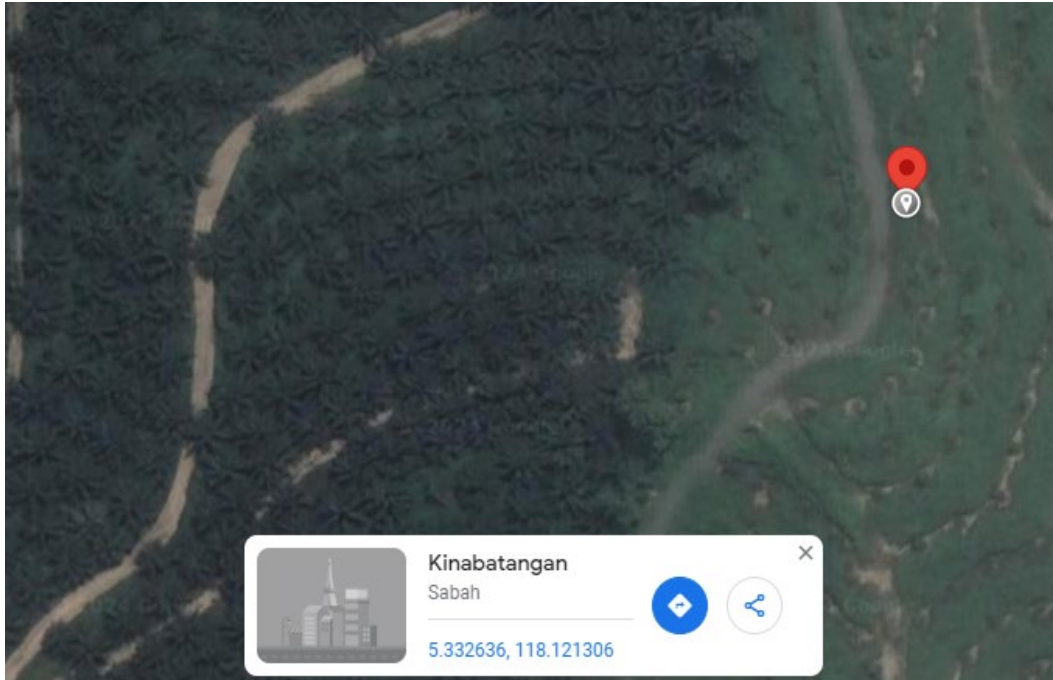
Sun Tai 2



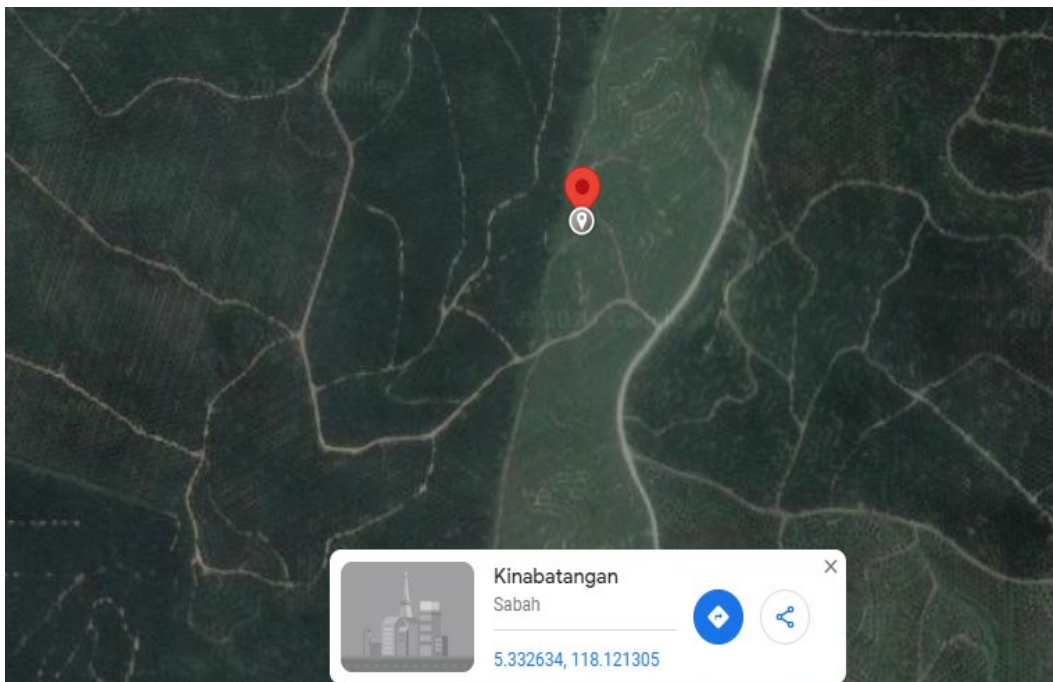


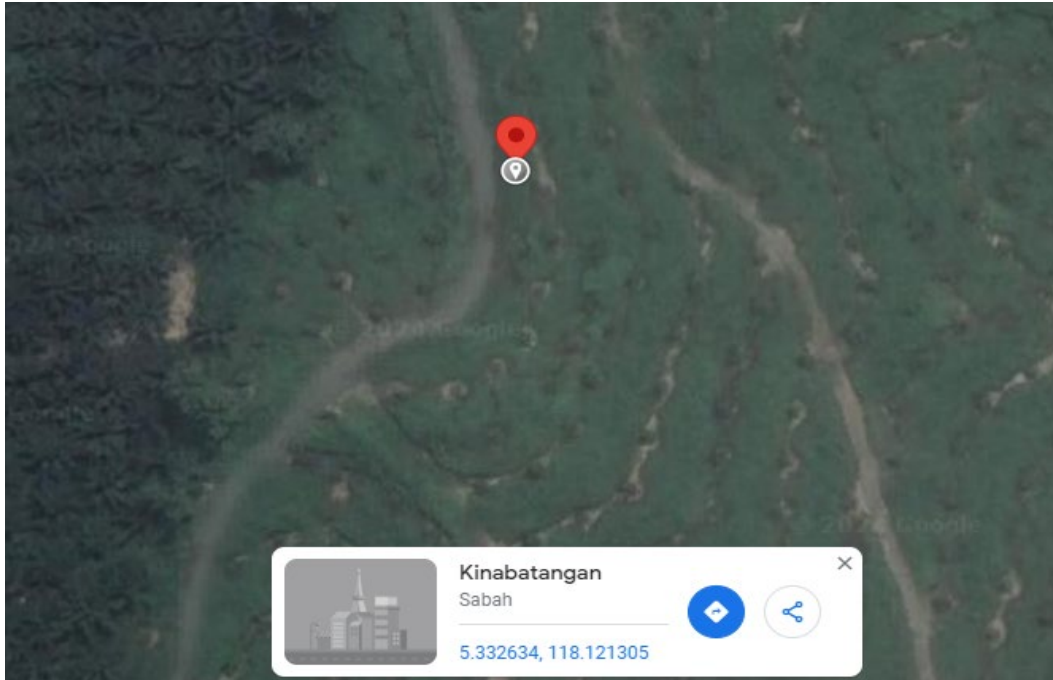
Sun Tai 4





Tingkayu Estate





2. DETAILS OF THE CERTIFIED ENTITY

Name of Certified Entity		N.Y. HIEW (HOLDINGS) SDN BHD		
Main Address		KM 32, Jalan Kunak-Lahad Datu, Tingkayu, Kunak, Sabah		
Management and contact person's details	Name:	Mrs. Sabarinah binti Batling		
	Phone Number:	-		
	Fax Number:	-		
	Email Address:	-		
MPOB License	MPOB License's No.: Expiry date:	Pinangah Estate	619437002000	31.07.2024
	MPOB License's No.: Expiry date:	Jujut Estate	619437002000	31.07.2024
	MPOB License's No.: Expiry date:	Sapang Estate	502825902000	31.01.2025
	MPOB License's No.: Expiry date:	Balung Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Kalumpang Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Pinangah NYH Estate/Sabdi Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Magnum Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Semporna Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Nasip Kita Estate	502644202000	31.01.2025
	MPOB License's No.: Expiry date:	Sabahan Estate	619639002000	30.09.2025
	MPOB License's No.: Expiry date:	Sun Tai 1 Estate	502986702000	31.01.2025
	MPOB License's No.: Expiry date:	Sun Tai 2 Estate	502986702000	31.01.2025
	MPOB License's No.: Expiry date:	Sun Tai 4 Estate	502986702000	31.01.2025
	MPOB License's No.: Expiry date:	Tingkayu Estate	502756202000	31.01.2025
Estimated Tonnages of Annual FFB Production		-		
Scope of Activity		Production of Sustainable Fresh Fruit Bunch (FFB)		
Date of certificate issued and validity		22 June 2021 until 21 June 2026		
Other sustainability certifications		N/A		

Certified Area		
Estates	Total Planted Area (Ha)	Total Area (Ha)
Pinangah Estate	31.41	47.10
Jujut Estate	37.55	41.40
Sapang Estate	400.93	400.93
Balung Estate	204.81	232.68
Kalumpang Estate	471.65	479.86
Pinangah NYH Estate/ Sabdi Estate	333.64	364.42
Magnum Estate	603.81	617.65
Semporna Estate	226.43	266.67
Nasip Kita Estate	141.54	141.60
Sabahan Estate	942.35	958.99
Sun Tai 1 Estate	517.30	523.64
Sun Tai 2 Estate	182.80	191.47
Sun Tai 4 Estate	90.49	93.33
Tingkayu Estate	2259.27	2283.67

3. ASSESSMENT PROCESS

3.1 Certification Bodies

No	Audit Team Members	Role & Principles Audited	Qualifications
1	MR. ERMADASILA BIN MOHAMAD [EBM]	Lead Auditor Principle: 1 & 6	Graduated qualification in Master in Science (MSc) by Research with 7 years working experience in Lecturer and manufacturing activities. Lecturer in Applied Science Faculty, University Teknologi MARA Cawangan Pahang since 2014, expert in Biodiversity and Environmental assessment. Completed Malaysian Sustainable Palm Oil Lead Auditor course in 2017.
2	MR. AZMI BIN ADNAN [AA]	Auditor Principle: 2 & 5	Graduated qualification in degree of Economics in University of Malaya with working experience more than 20 years in palm oil plantation. Accomplished in MSPO Auditor Training (MS2530), Integrated QMS & EMS 2015 Lead Auditor Course and Anti-Bribery Management Systems (ISO 37001:2016) Lead Auditor Training. Able to speak and understand Bahasa Malaysia and English.
3	MR. HENDRICKS RICHARDS [HR]	Auditor Principle: 2 & 3	Graduated in Bachelor of Science with honours in Biotechnology at University Malaysia Sabah. Has 9 years of working experiences in Plantation Management. Completed in MSPO 2530:2013 Auditors Training Course, Environment Management System ISO 14001:2015 Lead Auditor Course, Quality Management System ISO 9001:2015 Lead Auditor Training, SCCS Auditor Course 2019 & etc. Able to speak and understand in Bahasa Malaysia and English.

4	MR. WAN MOHD AZLAN BIN WAN NGAH [WMA]	Auditor Principle:3 & 4	Graduated qualification in Business Administration with 33 years working on palm oil industries. Experience in establish and maintained palm oil nursery, estate administrative, Occupational Safety and Health (OSH), and RSPO. Completed and certified MSPO Auditor course in 2017 held by SIRIM STS Member of TCI MSPO Audit team. Able to speak and understand Bahasa Malaysia and English.
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3.2 Audit Plan

AUDIT AGENDA

DATE	TIME	SUBJECT	AUDITOR
23 rd April 2024 (Tue)	09:00 – 09:30	Centralize Opening Meeting at Sun Tai 4 Estate: <ul style="list-style-type: none"> Presentation by the manager/coordinator Presentation by Lead Auditor. <p>➤ Confirmation of assessment scope and finalize Audit Plan (for <i>Main Assessment Audit</i>, the stakeholder consultations shall be held along the audit progress)</p>	ALL
	09:30 – 12:00	Sun Tai 4 Estate <p>➤ Site inspection (Part 3):</p> <p>Field inspection, boundary inspection, fertilizer application, field spraying, harvesting, workers interview, buffer zone, conservation area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc.</p> <p>➤ Non-conformity Verification for Previous Year Audit</p> <p>➤ Verify any outstanding issues, auditor discussion.</p>	EBM/AA/WMA
	12:00 – 13:00	Sun Tai 4 Estate <p>➤ Document Audit:</p> <ul style="list-style-type: none"> Documents review P1 – P3 (part 3), <p>P1: Management commitment and responsibility,</p> <p>P2: Transparency,</p> <p>P3: Compliance to legal requirement,</p>	P1: HR P2: AA P3: WMA
	13:00 – 14:00	Lunch	

	14:00 – 16:30	Sun Tai 4 Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Document review P4-P6 (Part 3), P4: Social Responsibility, Health, Safety and Employment Conditions P5: Environment, Natural Resources, Biodiversity and Ecosystem Service. P6: Best Practices 	P4: WMA P5: AA P6: EBM
	16:30 – 17:30	Interim Closing Meeting at Sun Tai 4 Estate: <ul style="list-style-type: none"> ➤ Chaired by the audit Lead Auditor ➤ Welcome and introduction by the Lead Auditor ➤ Presentation of findings by the audit team ➤ Questions & answers and Final summary by Lead Auditor End of Day 1	ALL

DATE	TIME	SUBJECT	AUDITOR
24 th April 2024 (Wed)	09:00 – 11.00	Sabahan Estate <ul style="list-style-type: none"> ➤ Site inspection (Part 3): Field inspection, boundary inspection, fertilizer application, field spraying, harvesting, workers interview, buffer zone, conservation area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc. ➤ Non-conformity Verification for Previous Year Audit ➤ Verify any outstanding issues, auditor discussion. 	ALL
	11.00 – 13:00	Sabahan Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Documents review P1 – P3 (Part 3), P1: Management commitment and responsibility, P2: Transparency, P3: Compliance to legal requirement, 	P1: EBM P2: HR P3: HR
	13:00 – 14:00	Lunch	
	14:00 – 16:30	Sabahan Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Document review P4-P6 (Part 3), P4: Social Responsibility, Health, Safety and Employment Conditions P5: Environment, Natural Resources, Biodiversity and Ecosystem Service. P6: Best Practices 	P4: WMA P5: AA P6: EBM

	16:30 – 17:30	Interim Closing Meeting at Sabahan Estate: <ul style="list-style-type: none"> ➤ Chaired by the audit Lead Auditor <ul style="list-style-type: none"> ➤ Welcome and introduction by the Lead Auditor ➤ Presentation of findings by the audit team ➤ Questions & answers and Final summary by Lead Auditor End of Day 2	HR
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DATE	TIME	SUBJECT	AUDITOR
25 th April 2024 (Thu)	09:00 – 11.00	Pinangah Estate <ul style="list-style-type: none"> ➤ Site inspection (Part 3): <p>Field inspection, boundary inspection, fertilizer application, field spraying, harvesting, workers interview, buffer zone, conservation area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc.</p> ➤ Non-conformity Verification for Previous Year Audit ➤ Verify any outstanding issues, auditor discussion. 	ALL
	11.00 – 13:00	Pinangah Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Documents review P1 – P3 (Part 3), <ul style="list-style-type: none"> P1: Management commitment and responsibility, P2: Transparency, P3: Compliance to legal requirement, 	P1: EBM P2: HR P3: HR
	13:00 – 14:00	Lunch	

	14:00 – 16:30	Pinangah Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Document review P4-P6 (Part 3), P4: Social Responsibility, Health, Safety and Employment Conditions P5: Environment, Natural Resources, Biodiversity and Ecosystem Service. P6: Best Practices 	P4: WMA P5: AA P6: EBM
	16:30 – 17:30	Interim Closing Meeting at Pinangah Estate: <ul style="list-style-type: none"> ➤ Chaired by the audit Lead Auditor <ul style="list-style-type: none"> ➤ Welcome and introduction by the Lead Auditor ➤ Presentation of findings by the audit team ➤ Questions & answers and Final summary by Lead Auditor <p>End of Day 3</p>	ALL

DATE	TIME	SUBJECT	AUDITOR
27 th April 2024 (Sat)	09:00 – 11.00	Sabdi Estate <ul style="list-style-type: none"> ➤ Site inspection (Part 3): Field inspection, boundary inspection, fertilizer application, field spraying, harvesting, workers interview, buffer zone, conservation area, office, workshop, agriculture best practices, chemical store, and pre-mixing, etc. ➤ Non-conformity Verification for Previous Year Audit ➤ Verify any outstanding issues, auditor discussion. 	ALL
	11.00 – 13:00	Sabdi Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Documents review P1 – P3 (Part 3), P1: Management commitment and responsibility, P2: Transparency, P3: Compliance to legal requirement, 	P1: EBM P2: AA P3: WMA
	13:00 – 14:00	Lunch	
	14:00 – 16:30	Sabdi Estate <ul style="list-style-type: none"> ➤ Document Audit: <ul style="list-style-type: none"> • Document review P4-P6 (Part 3), P4: Social Responsibility, Health, Safety and Employment Conditions P5: Environment, Natural Resources, Biodiversity and Ecosystem Service. P6: Best Practices 	P4: WMA P5: AA P6: EBM
	16:30 – 17:30	Centralized Closing Meeting at Sabdi Estate: <ul style="list-style-type: none"> ➤ Chaired by the audit Lead Auditor <ul style="list-style-type: none"> ➤ Welcome and introduction by the Lead Auditor ➤ Presentation of findings by the audit team ➤ Questions & answers and Final summary by Lead Auditor End of Assessment	ALL

3.3 Proposed Date of Next Surveillance Audit

Date of next ASA	
The provisional date for the next ASA is:	March 2025

3.4 Audit 5 Year Audit Programme for N.Y. Hiew (Holdings) Sdn Bhd

Estates	1 st Year	2 nd Year	3 rd Year	4 th Year	5 th Year
Pinangah Estate	✓	✓		✓	
Jujut Estate		✓			✓
Sapang Estate	✓				
Balung Estate	✓				✓
Kalumpang	✓				
Pinangah NYH Estate/Sabdi Estate				✓	
Magnum Estate			✓		
Semporna Estate			✓		
Nasip Kita Estate			✓		
Sabahan Estate				✓	
Sun Tai 1 Estate		✓			✓
Sun Tai 2 Estate			✓		
Sun Tai 4 Estate				✓	
Tingkayu Estate		✓			✓

4. SUMMARY OF AUDIT RESULTS

4.1 Lead Auditor's Summary and Recommendation for Certification

This on-site assessment was conducted from the **23rd till 25th and 27th Of June 2024**. The audit program is included on the Audit Agenda. The approach to the audit was to treat the N.Y HIEW (HOLDINGS) SDN BHD as an MSPO Certification Unit. A range of environmental and social factors was covered. This includes consideration of photography, palm age, proximity to areas with HBV, declared conservation areas, and local communities.

During the audit process, the auditor conducted extensive interviews with the management, members of the employees' union and committees taking place in a formal and informal environment and interviews employees were conducted. During the site inspection, it is seen on the sample of all sites in excellent condition. In terms of best practices estate management is in accordance with the SOPs set by the company and complies with the requirements of the MSPO. Also sighted there are no illegal workers in all sites sample for this year. The audit team has confirmed that the permit documents and passports of the employees are still valid. The management was also found to constantly monitor established KPIs/objectives that significantly command the achievements of the company's corporate policy. Audit team members are satisfied with the documentation prepared by the estate management it was easy to be looking and verified during the audit time.

During the audit, several non-conformities were raised. There are 1 major, 3 minor non-conformities and 3 observations for improvement raised during the audit. Since there are major and minor non-conformities N.Y HIEW (HOLDINGS) SDN BHD representatives have addressed a proper action plan to close the major and minor non-conformity to ensure their certification can be continued.

The audit team conducts the audit based on the sampling process of the available information process of the available information.

4.2 Claim - Verification and Use of Marks/Logo (MSPO, TCI or MPOCC Logo)

Based on the on-site audit process of ASA 3 N.Y HIEW (HOLDINGS) SDN BHD through visibility and interviews with management representative. It has been confirmed that the management does not use Marks/logos. The management has also been informed that it is not allowed to use the MSPO logo if it is not approved by the MPOCC.

4.3 Summary of Non-Conformance and Current Status

<input type="checkbox"/>	No NCR recorded. Recommended certification
<input checked="" type="checkbox"/>	Minor NCR(s) recorded. Corrective action plan has been accepted. Verification of the NCR(s) to be carried out in the next audit
<input checked="" type="checkbox"/>	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided and accepted by the audit team. The NCR(s) have been satisfactorily closed out.
<input checked="" type="checkbox"/>	Recommended to continue certification
<input type="checkbox"/>	Major NCR(s) recorded. Evidence of implementation of the corrective actions have been provided but cannot fully accepted by the audit team. NCR(s) have not been closed out within 90 days of the audit. Recommended for suspension of the certificate

Audit Outcome	
Major NC	1
Minor NC	3
Opportunity For Improvement (OFI)	3

4.4 Issues raised during Stakeholder Consultation:

A stakeholders' consultation meeting was conducted on Main Assessment to gather information from the local communities in accordance to Certification Scheme and Stakeholder Consultation requirements.

The subjects of discussion are as below:

- a. Introduction
- b. Development of oil palm plantations
- c. Community service and support provided wildlife management and wildlife corridor
- d. Type of wildlife sighted.
- e. Local communities' development.
- f. Safety and Health

The following relevant subject have been discussed during the stakeholders' consultation

Subject Discussed	Response and Action taken by Company
No raised issued.	Not applicable.

** (Stakeholder Consultation is compulsory during Main Assessment only but if there is issue raised during Annual Surveillance Audit, the stakeholder Consultation will be conducted)*

4.5 Previous Audit Verification

Effectiveness of corrective action implementation for non-conformities (both major and minor findings) raised during previous audit is being evaluated in this year audit, in ensuring appropriate action has been successfully executed/ carried out as per corrective action plan and evidences provided by the certified client in the previous year CAR Form.

Based on Lead Auditor's and audit team verification, it can be concluded that:

- ☒ all the corrective action plan of non-conformities (both major and minor findings) raised during previous audit has been effectively implemented by the certified entities.
- ☒ all Opportunity for Improvement (OFI's) raised has been implemented accordingly by the certified client.
- ☐ Inadequate implementation of corrective action plans for non-conformities raised during previous audit.

Details on the previous non-conformity evaluation and verification is available in the Full Audit Assessment Report.

4.6 Changes Since Previous Audit

a. Changes on Client's Management System.

Please tick (if any):

<input type="checkbox"/>	Legal, Commercial, organizational status or ownership
<input type="checkbox"/>	Key managerial person or the organization and management
<input type="checkbox"/>	New contact Personnel, client's address and site
<input type="checkbox"/>	Scope of operations under certified management system
<input type="checkbox"/>	Major changes to the management system and processes
<input checked="" type="checkbox"/>	Not applicable as there is no changes since previous audit

Justification for above changes:

b. Changes to the Certified Product

Please tick (if any):

<input type="checkbox"/>	Additional of new estate
<input type="checkbox"/>	Reduction of estate
<input type="checkbox"/>	Changes in estate hectarage area
<input type="checkbox"/>	Changes in MPOB License number
<input type="checkbox"/>	Changes in MPOB License expiry date
<input type="checkbox"/>	Changes in client's office coordinate
<input type="checkbox"/>	Changes in client's estate coordinate
<input checked="" type="checkbox"/>	Not applicable as there is no changes since previous audit

Justification for above changes:

5. OFFICIALS SIGNED-OFF OF THE ASSESSMENT FINDINGS

5.1 Signing by the Lead Auditor

I the undersigned, being the Lead Auditor, confirm that this report is an accurate record of the findings and of the closing meeting. I hereby further confirm that:

- ☒ the summary of the findings as presented in this report are a true representation of the actual findings of the audit team.
- ☒ Previous audit findings have been verified with satisfactory implementation.
- ☒ The correction, corrective action plan, and evidence for any major non-conformities has been reviewed, and accepted. The effectiveness of implementation shall be reviewed in the next year audit.
- ☒ The correction and corrective action plan, for any minor non-conformities has been reviewed and accepted.
- ☒ all Opportunity for Improvement (OFI's) raised has been implemented accordingly by the certified client.
- ☐ All of the changes occurred since previous audit has been verified to be true during the audit.

Based on all above evaluation, in conclusion, I recommend:

- ☒ for continuation of MSPO certification
- ☐ Not to continue with MSPO certification due to reason: _____

For **N.Y HIEW (HOLDINGS) SDN BHD** Certification Unit

Acknowledged by:

Name: ERMADASILA BIN MOHAMAD

Position: LEAD AUDITOR

Date: 19 JULY 2024



Signature

5.2 Responses by Certified Entities:

I the undersigned, being the management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

I also confirm:


- Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of Trans Certification & Inspection Sdn. Bhd.
- That during the closing meeting all agenda items was covered by the Lead Auditor.

Acknowledged by:

Name: FONG KEN FUNG

Position: DIRECTOR

Date: 24 JULY 2024



Signature

6. CERTIFIED BODY ACKNOWLEDGEMENT OF CERTIFICATION DECISION

6.1 Signing by Certifier

I, the undersigned Certifier, hereby confirm that I have conducted review as below:

- ☒ the information provided by the audit team is sufficient with respect to certification requirements and the scope for certification
- ☒ The correction, corrective action plan, and evidence for any major non-conformities has been reviewed, and accepted. The effectiveness of implementation shall be reviewed in the next year audit.
- ☒ The correction and corrective action plan, for any minor non-conformities has been reviewed and accepted.
- ☒ Audit Report has been sufficiently prepared by the audit team
- ☒ Audit team has commented on the non-conformities, where applicable, the correction and corrective actions taken by client.
- ☒ Audit team had performed evaluation for effectiveness of corrective action plan for pervious audit findings
- ☒ Has performed confirmation of the information provided to TRANS in the Application Form
- ☒ Has performed confirmation that the audit objectives have been achieved
- ☐ Acknowledged on the changes states in point 4.6
- ☐ Has reviewed the result of recertification audit, the result of the review of system over the period of certification and complaints received from users of certification (*applicable for granting recertification only*).

Based on all the above confirmation, I the undersign Certifier recommended:

- ☐ Granting Certificate
- ☒ Maintaining Certificate
- ☐ Re-certify
- ☐ Suspend Certificate

For **N.Y. HIEW (HOLDINGS) SDN BHD** certification unit.

For Certification Suspension Action (Only applicable for suspended client)

Suspension date: _____

Reason for suspension: _____

Date of uplift suspension: _____

Reason for uplift suspension: _____

Recommendation after suspension:

- ☐ Maintaining Certificate
- ☐ Re-certify

For _____ (Client's name) _____ certification unit.

Acknowledged by:

Name: ATIKA BINTI BAKAR

Position: CERTIFIER

Date: 02 AUG 2024



Signature

-End of Report-